



www.ravenprecision.com

Return Material Authorization & Certificate of Decontamination

Please fill out this form, sign it, and enclose it with your shipment. This must be done in order to start your repair order. Also, to avoid delay, please include a copy of your purchase order/invoice on any warranty claims.

Customer and Business Name:	
Billing Address:	
Shipping Address (<input type="checkbox"/> same as bill to):	
Contact Name:	PO Number:
Phone Number:	Fax Number:
Email:	RMA Number:
Raven Part # / Description / Serial #:	
Last Chemical Used (MSDS attachment mandatory):	
What purging or decontamination method was used?	
Description/ Failure Reported:	
Ship to: Raven Industries, Inc. Attn: FCD Repair 205 East 6 th Street Sioux Falls, SD USA 57104	Raven Contact: www.ravenprecision.com Toll Free (800) 243-5435 – ask to obtain an RMA #
<p>Federal Regulations prohibit the shipment of contaminated material that is improperly packaged or incorrectly labeled. All material must be decontaminated prior to shipment. An MSDS (Materials Safety Data Sheet) for the last chemical used must accompany all shipments. -OSHA Standard 28CFR 1910.1200 “Right to Know” Law</p> <p>Raven Industries, Inc. reserves the right to refuse any shipment that is not properly packaged and/or labeled. Penalties may be assessed upon receipt of contaminated material.</p> <p>To confirm compliance, check one:</p> <p><input type="checkbox"/> The undersigned certifies that the items returned under this Return Material Authorization (RMA) have never been in service and have not been exposed to any hazardous material or harmful substances.</p> <p><input type="checkbox"/> The undersigned certifies that the items returned under this Return Material Authorization (RMA) have been properly decontaminated and are free of residue. Triple rinsing with a neutralizing solution required.</p> <p>The undersigned certifies that he/she is authorized to bind the above identified Customer as follows: Customer hereby agrees to defend, indemnify and hold Raven Industries, Inc. harmless from and against any claims, expenses, damages, or judgments including attorney’s fees relating to property damage, injury, or death to person arising out of any failure by the Customer to decontaminate all items returned under this RMA.</p>	
Printed Name: _____	Signature: _____
Title: _____	Date: _____